Preparing for a Usability Test

Before the test you must consider

- What areas to concentrate on
- Potential usability issues
- What tasks will be tested
- How many users you will include
- How many user segments you have
- What the most important segment is
- How much functionality you will be able to test
- The goals behind testing different features

The Test Plan should include

- Objective
- Test tasks (scenarios)
- End states (answers)
- Equipment needed